

Item: 9:

Village Trustee Schmitt

Waste Management Single Waste Hauler Contract Extension Proposal



WASTE MANAGEMENT

1411 Opus Place, Suite 400
Downers Grove, IL 60515
(630) 724-8441 Phone
(630) 241-1722 Fax

March 7, 2013

Mr. David Lothspeich
Village Administrator
Village of Long Grove
3110 Old McHenry Road
Long Grove, IL 60047

**RE: Contract Agreement for Refuse, Recyclable and Yardwaste Collection
Proposal for Contract Extension**

Dear Mr. Lothspeich:

Waste Management of Illinois, Inc. ("WM") sincerely appreciates the opportunity to offer Village of Long Grove ("Village") the following proposal to extend our current contract for comprehensive waste, recycling and environmental services. Our proposal is backed by our commitment to provide the highest quality service to our customers.

As you know, the Village of Long Grove and WM have been partners in waste and recycling for a long time. In recognition of this long-standing partnership, WM would like to offer enhancements to the services we currently provide. This would be an all inclusive recycle cart program Village wide and an option for a recycling rewards program for residents. We are open to discuss these and any other services that the Village would like to consider as you continue to enhance the services you provide to your residents.

WM proposes to provide for the Village's future refuse, recycling, and special event needs, as follows:

5-Year Contract Extension Proposal

1. Unlimited Cart service
96 g \$19.45 per month
2. Limited Cart service
96 g \$18.35 per month
64 g \$17.32 per month
35 g \$16.29 per month (seniors only)
3. Trash/Yard Waste Sticker \$2.93 each
4. Seasonal Yard Waste Service \$95.00 per year
5. Back Door Service add \$14.00 per month, trash only
6. No 2x a week service available, extra pickup \$17.00 per yard with 1 yard minimum.
7. Years 2-5 Pricing: CPI 2% min – 4% maximum
8. 65g recycle cart to all households combined with an annual monthly window for residents to upgrade to a 96 g cart for recycling at no charge starting in 2015.
9. WM to produce a brochure outlining new changes to the service.
10. Service included for annual Heritage Run/Walk
11. Optional Recyclebank service (see attached) \$0.33 per home per month

*Carts may be used and based on availability.

As detailed in Appendix A, the following additional services will be offered to the Village at no additional charge.

- **65g Recycle Carts for Recycling**
- **Waste Watch**

We sincerely appreciate your time and consideration of our proposal for continued service. We have enjoyed our long working relationship with the Village of Long Grove and we hope we can continue our partnership in future. Please contact me at (630) 724-8441 with any questions you may have.

Sincerely,

Michael Brink
Public Sector Representative
Waste Management of Illinois, Inc.

Appendix A - Additional Services offered to Village of Long Grove

In conjunction with the contract for collection of refuse, recyclables, and yard waste from Village of Long Grove, Waste Management will provide the following value-added services to the Village:

1. 65g Recycle Carts

Waste Management will supply each household with a 65g cart for recycling. We will also an annual monthly window for residents to upgrade to a 96 g cart for recycling at no charge starting in 2015.



2. Waste Watch

As an ongoing part of our service offering, we would like to continue to offer our Waste Watch program to the Village of Long Grove at no charge. Our trucks are on your streets every day. Our drivers are familiar with their routes, so they're often the first to notice when something is amiss. As your community partner, we will assist the police and fire departments by acting as extra eyes and ears on the streets.



Through our Waste Watch program, we provide training to our drivers in what to look for and how to report suspicious or criminal activity to the police department. It is our hope that this partnership will assist the Buffalo Grove police force in putting an end to the "Ruse Burglaries" situation that the Village has been recently experiencing.

Since its debut, Waste Watch has received national acclaim for its support of law enforcement, emergency services, Highway Watch, Neighborhood Watch and the Amber Alert system. It has also earned recognition from municipalities and organizations including the National Sheriff's Association.

"It really is adding an extra set of eyes and ears to our law enforcement efforts." *Tom Dart - Cook County Sheriff*

Responsibilities

Timing

- * Provide Spring Clean Up Day Annually - 4/17/04
- * Provide written route schedules to the Village for review & approval ASAP
- * Maintain log of complaints and provide to the Village Manager no later than the 7th day of each month, informing the Village of disposition of each complaint date, hour received, and date and hour when resolved.
- * Mail to 5% of customers randomly selected, satisfaction postcards, return postage paid and forward copies of customer satisfaction postcards to the Village Manager or implement & administer a quality assurance program that is mutually acceptable. twice a year
- * Assign collection days for Village approval. ASAP
- * Meet with Village Manager or representative to report on number of residences served, discuss changes in technology, state and federal regulations; implementation of the Lake County Solid Waste Management Plan; and any other matters that impact the Village Annually
- * Keep track of volume or weight of refuse collected and provide report to Village location. Quarterly
- * Monitor and record amounts of recyclable materials & report to Village Manager and SWALCO Quarterly
- * Franchise Fee. In order to defray the costs incurred by the Village in implementing and monitoring the Franchise, the Contractor shall pay to the Village a franchise fee of \$3,000 on February 1 of each year of the Term of this Contract. February 1st of each Year
- Provide certificates and policies of insurance evidencing the minimum insurance coverages and limits set forth below within ten days after the Commencement Date. The Contractor shall provide the Village with copies of the insurance certificates and policies for the insurance coverages set forth below. Within 10 days from commencement

- Performance and Payment Bond. \$140,000 and payable to the Village, in a form acceptable to the Village, and secured by a surety company acceptable to the Village ("Performance Bond"). Annually
- Protective Liability and Property Damage Insurance. Coverage shall be not less than Three Million Dollars (\$3,000,000) per occurrence and aggregate for bodily injury or death nor less than One Million Dollars (\$1,000,000) for property damage. Annually
- Comprehensive Automobile Insurance; General Liability Insurance. Contractor shall maintain the following coverages: Annually
- Bodily injury coverage shall be written for not less than One Million Dollars (\$1,000,000) each person, One Million Dollars (\$1,000,000) each accident; Annually
- Property damage - One Million Dollars (\$1,000,000) each accident. Annually
- Notification. All insurance certificates and policies required under this Contract shall contain a 30 day notification clause for coverage cancellations, terminations, transfers, and changes, which notice shall be provided to both Contractor and the Village. Annually
- Workers' Compensation Insurance. The Contractor shall furnish to the Village proof that Contractor has full workers' compensation insurance for all persons whom Contractor may employ directly or through subcontractors to perform the work contemplated under the Contract for the entire Term of the Contract. Annually

- Additional Insured. The Contractor shall furnish at least one copy of a certificate of insurance for each of the insurance policies required under the Contract, with the Village and its officers, employees, agents, attorneys, and representatives named as an additional insureds for all coverages, excepting Worker's compensation and Employer's Liability coverage. Annually

| <u>Service as of 3/7/13</u> | <u># of Accounts</u> | <u>Rate per Month</u> |
|-----------------------------|----------------------|-----------------------|
| Backdoor Trash | 70 | 19.62 |
| Curb | 1,751 | 17.89 |
| 2X Curb | 480 | 23.7 |
| Sr Curb | 94 | 14.31 |
| Backdoor 2X Trash | 33 | 27.16 |
| Sr Backdoor Trash | 17 | 15.69 |
| Backdoor Trash/Recy | 10 | 31.62 |
| Backdoor 2X Trash/Recy | 14 | 36.93 |
| Sr Backdoor 2X Trash/Recy | <u>2</u> | 29.54 |

Long Grove Festival Pricing Estimate*

| | |
|----------------------------------|------------|
| Chocolate Festival | \$3,800.00 |
| Strawberry Festival | \$3,800.00 |
| Long Grove Wine, Dine & Art Fest | \$2,170.00 |
| Apple Fest | \$3,800.00 |
| OktoberFest | \$1,070.00 |

*Based on 2012 services

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Editor [Cristel Mohrman](#) cristel@patch.com

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Buffalo Grove Residents to Receive New Garbage Cans

Uniform garbage cans will be delivered to all Buffalo Grove homes in April.

By [Cristel Mohrman](#) [Email the author](#) February 27, 2013

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Buffalo Grove residents will be able to throw out their garbage cans this spring when they receive new receptacles from Waste Management.

The village's [new contract](#) with the waste removal company includes a wheeled cart for each resident. The new cans have the same style as the Waste Management recycling bins, but the garbage can will have a green lid. Waste haulers will use a mechanical arm to lift and empty the cans without leaving their truck.

The new carts will be delivered to residents between April 1-12, [beginning at the north end of the village](#), according to the village's website. Residents of detached, single-family homes will receive 96-gallon carts while those in attached townhomes will get 64-gallon carts. Those who want to request a different cart size can do so by calling Waste Management at 1-800-796-9696 before March 15.

Residents can dispose of their current garbage cans by attaching the orange sticker that will arrive in the mail. Additional orange stickers can be picked up at [Village Hall](#).

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