

	2013 DATE	COMPLAINANT CONTACT INFO	COMPLAINT /COMMENT /COMPLIMENT	RESPONSE
1)	3/4/2013	STEVE WERNIKOFF, 1531 SUMPTER, (312)882-2000	CALLED TO REPORT TO THE VILLAGE OFFICE THAT THE YELLOW CAUTION ARROW SIGNS ARE MISSING ON CHECKER RD.	SPOKE TO MARC SMALL . E-MAILED MARC SMALL CC DAVE LOTH SPEICH./JB
2)	3/4/2013	UNKNOWN RESIDENT	CALLED TO REPORT A DEAD POSSOM ON ANTIETAM DR. THE DEAD POSSOM IS LOCATED BETWEEN THE 1ST & 2ND HOUSE.	INFORMED MARC SMALL. MARC SMALL STATED THAT HE WILL PICK UP THE DEAD POSSOM./JB
3)	3/11/2013	PAUL SPINK, 5628 OAKWOOD RD, (847)970-1891	CALLED TO FIND OUT WHO DOES THE TRIMMING OF TREE BRANCHES THAT ARE IN THE POWER LINES. THE TREE IS LOCATED ON HIS PROPERTY.	I INFORMED RESIDENT THAT I WILL E-MAIL MARC SMALL TO CONTACT HIM REGARDING HIS QUESTION. I E-MAILED MARC SMALL./JB
4)	3/14/2013	John (Sopata - 7057 Osage?) - 312-719-4174	CALLED ABOUT A DEAD DEER. ASKED IF THE VILLAGE REMOVES DEAD ANIMALS WHETHER IT WAS ON PUBLIC OR PRIVATE PROPERTY. INDICATED THE COST OF REMOVING A DEAD DEER WOULD BE \$275 AND PERHAPS THE DEAD DEER WOULD MAKE IT'S WAY BY THE ROADSIDE.	RELAYED INFORMATION TO DAVE LOTH SPEICH./SS
5)	3/15/2013	JOE ORLANDO (7052 OSAGE)	CALLED TO REPORT A DEAD DEER ON ROAD AT 7057 OSAGE.	NOTIFIED VILLAGE MANAGER DAVE LOTH SPEICH AND ROADS COMMISSIONER MARC SMALL. MARC WENT OUT TO INVESTIGATE AND SPOKE WITH JOE. MARC CONTACTED ELA TOWNSHIP TO REMOVE DEAD DEER. SHERRY SUPPLIED DAVE WITH JOHN'S CELL PHONE NUMBER. HE INVESTIGATED NUMBER AND CONFIRMED IT WAS JOHN SOPATA THAT CALLED ON 3/14/13. DAVE WENT OUT TO 7057 OSAGE TO TAKE PICTURES AND CONTACTED OFFICER LAUREN LESNER OF LAKE COUNTY SHERIFF TO CITE MR. SOPATA FOR ILLEGALLY DUMPING A DEAD ANIMAL./SS
6)	3/15/2013	RICHARD ULLRICH, 1128 ROUTE 53	CALLED TO REPORT THAT HE IS HAVING TROUBLE WITH THE INTEGRYS ENERGY BILL AND SIGN UP DATE WITH INTEGRYS.	I CONSULTED WITH DAVE LOTH SPEICH AND HE STATED TO HAVE RESIDENT CONTACT INTEGRYS ENERGY AND TO CONTACT THE VILLAGE IF HE IS NOT ABLE TO RESOLVE THE ISSUES WITH INTEGRYS ENERGY ./IR

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7)	3/25/2013	SCOTT HOYNE - 2430 LEXINGTON DR. - H: 847-438-4282; O: 312-984-0233	CALLED TO REPORT AN EVICTION AT 2313 COACH. HOUSEHOLD GOODS STREWN ON DRIVEWAY.	CALLED CIVIL PROCESS TO FIND OUT WHAT TO DO. TOLD GOODS STAY ON DRIVEWAY FOR 24 HOURS AFTER WHICH IT'S UP TO PLAINTIFF TO REMOVE. REPORTED INCIDENT TO MARC SMALL./SS
8)	3/28/2013	LEE NEGA, ELA TWNSP	CAME INTO THE VILLAGE OFFICE TO REPORT AT 3618 CRESTVIEW DR, HOUSE IS FOR SALE, A WHITE VAN WITH NO PLATES AND A HISPANIC MAN DOING WORK AT THIS HOME.	I CALLED OUT TO LAKE COUNTY DISPATCH TO REPORT THIS. I INFORMED LEE NEGA TO CONTACT LAKE COUNTY SHERIFF OFFICE RIGHT A WAY IN THE FUTURE./JB
9)	3/28/2013	SUE LYONS - 3385 OLD MCHENRY ROAD, 847-550-8020	CALLED TO REPORT DIGGING IN POND AT 4322 WILLOWBROOK	CALLED MARC SMALL TO HAVE HIM CHECK OUT THE SITUATION./SS

VILLAGE OF LONG GROVE

SNOW PLOWING COMPLAINT LOG WINTER 2012-2013

Provider: A.R.T. Fleet Service, Inc., Steve Lester, Grayslake, IL (847) 223-7000 lorilesterzwilling@sbcglobal.net

	DATE	CALLER	LOCATION & COMPLAINT	RESPONSE	SPRING 2013 REPAIR/ RESTORATION
12)	3/6/2013	JOHN SOPATA, (312)719-4174	7057 OSAGE, MAILBOX HIT AGAIN	E-MAILED MARC SMALL INFO/SS	
13)	3/6/2013	ANN CHEN, (847)845- 8977	6731 ESTATE LANE, SNOW PLOW KNOCKED DOWN MAILBOX, 3RD TIME THIS SEASON	E-MAILED MARC SMALL INFO./JB	
14)	3/6/2013	CYNTHIA HOROWITZ, (847)921-2317	2317 COACH RD, COMPLAINT ABOUT THE SNOW PLOW PUTTING EVERYTHING FROM THE STREET ONTO THE END OF HER DRIVEWAY.	DAVE LOTH SPEICH IS GOING TO INSPECT. DAVE LOTH SPEICH INSPECTED AND STATED THAT IT WAS NOT EXCESSIVE AND RESIDENT DID NO SNOW REMOVAL ON HER DRIVEWAY. DAVE LOTH SPEICH TOOK PICTURES./JB	
15)	3/6/2013	CAROL SERVI, 847- 726-0363	3609 ROLLING GLEN, MAILBOX HIT, TOP OFF	E-MAILED MARC SMALL INFO/SS	
16)	3/8/2013	MICHAEL & JANET NISSENBAUM, (847)821-1773	5334 OAK GROVE DR, MAILBOX KNOCKED DOWN BY SNOW PLOW	E-MAILED MARC SMALL INFO/JB	
17)	3/13/2013	DEBBIE LUBOTSKY, 847-951-9390	2410 CUMBERLAND CIRCLE, MAILBOX HIT BY SNOW PLOW	E-MAILED MARC SMALL INFO/SS	
18)	3/25/2013	LINDA BERTSCHE, (847)505-9067	6757 TRIBAL CT, DAMAGE BY SNOW PLOW TO DRIVEWAY CULVERTS.	E-MAILED MARC SMALL INFO/JB	