

2011 DATE	COMPLAINANT CONTACT INFO	COMPLAINT /COMMENT /COMPLIMENT	RESPONSE
1) 08/02/11	Unknown Resident	A resident called to report the street light not working properly at Coach Rd & Old Hicks. Resident stated that when you are about 75 ft away the light turns off.	I e-mailed Marc Small, Village Roads Commissioner. I reported the street light outage to ComEd Street Maintenance./jb
2) 08/03/11	Rick Rottmann, I.B.E.W. Local 150 in Lake County	Mr. Rottman emailed complaint; he was not happy with the Village's response to his original complaint of Menards doing work without a building permit. (I informed Mr. Rottman that the Village inspectors found No Violation/No work that required a permit. /mr)	I shared this second complaint with Dave Lothspeich and Marc Small; I reviewed the complaint inspection with Marc Small and then emailed a response explaining in more detail, the inspectors' finding of No Violation. /mr
3) 08/04/11	Marilyn Fisher, 2417 Cumberland Circle	Marilyn Fisher complained that the Village should permit her to pave a new asphalt walkway without a building permit so that she could save money during these hard economic times.	I explained that any new paving work would require a building permit as usual. Ms. Fisher was very upset that the Village wasn't being more understanding and helpful. /mr
4) 08/04/11	Resident, Bob Grady, 3259 Middlesax Dr	Called to report a solicitor collecting money door to door without a permit.	This message was left on my voicemail at 3:34 pm. On 8/5/11 I called and left a voicemail message for Bob Grady to contact Lake County Sheriff's office. I left the phone number for Lake County Sheriff's dispatch ph#./jb
5) 08/10/11	Resident, Corrine Greenfield, 5508 IL Rt 22	Received a phone call from Corrine Greenfield regarding the grass on Rt. 22 by the guardrail, retention area and power lines. Corrine Greenfield stated that she cannot see from her driveway and is concerned about her safety when exiting.	I spoke to Marc Small and confirmed to contact IDOT Grayslake office. I informed Corrine Greenfield that I will contact IDOT. I called out to IDOT and spoke to Jerry. Jerry stated that the mower is down and he will put this on the list to take care of ASAP. I called out to Corrine Greenfield and informed her about this information. /jb
6) 08/12/11	Jane Wittig, President of LG Park District	Jane came into the Village office to meet with Officer Dave McNichols to file a police report on a theft of a bronze statue at Buffalo Creek.	I e-mailed Dave Lothspeich, Village Manager due to Village Manager out of town./jb
7) 08/12/11	Doreen Fink, Resident of Schaumburg (847) 885-0201	Ms. Fink called the Village office to report that landscaper who resides in Long Grove, TR Scapes, 1122 RFD, (847)478-0697, is not returning her phone calls and she gave them a \$3000 check for a job that they were scheduled to do at her home.	I gave her the phone number for Lake County Sheriff's office to file a police report. I informed Margerita Romanello, Building Commissioner. The Village has record of a foreclosure notice for the former TR Scapes property address. /jb
8) 08/15/11	Lake County Dispatch & Officer Dave McNichols	LC Officer reported to the Village office illegal property dumping on ComEd property on Port Clinton Rd. between Forest Glenn & Hampton by the power lines. LGFPD determined that the blue barrels are non-hazardous. There is also scrap metal.	I informed Dave Lothspeich, Village Manager./jb