



Peter E. Kolb, P.E.
Director

650 Winchester Road
Libertyville, Illinois 60048
Phone 847 377 7500
Fax 847 377 7173

October 4, 2011

RE: Heron's Landing Water Main Project, Long Grove – PW 2011.010

Dear Property Owner:

The design phase for the Heron's Landing Water System Project is underway and survey crews are still completing the initial topographic survey. You may notice spray paint in the roadways. The painted areas represent control points for the survey but not the location of the new water system.

As part of the design process, RHMG Engineers, Inc. will be locating routing for individual water services for each property in the Special Service Area. The design process begins with the input received from each property owner on preferred location of service lines on the marked-up aerial drawing questionnaires. If you have returned your aerial drawing questionnaire, thank you. If you have not, please return the aerial drawing questionnaire post-marked by **Monday, October 10th**.

RHMG will review each marked-up aerial and questionnaire. Additionally, Chris Bouchard with RHMG will be contacting you to set up a meeting at your property regarding your proposed water service location. During the meeting, Chris will walk the exterior of the property with you and identify potential issues with existing features (landscaping, trees, sidewalks, etc.). The route of the water service can be staked by Chris at your request, and RHMG's surveyors will return to survey the staked alignment.

Additionally, Chris will examine your current water treatment system in your basement. We request that Chris be permitted to photograph the existing treatment set-up for design purposes. If you would rather Chris not photograph your current treatment system, please let him know.

RHMG would like to be of assistance to the property owners as needed. These meetings are intended to allow RHMG to both gather information and answer questions you may have. Please do not hesitate to contact Chris Bouchard with any additional questions or to set-up a meeting at 847-362-5959, ext. 27. Thank you for your cooperation.

Sincerely yours,

LAKE COUNTY PUBLIC WORKS DEPARTMENT

A handwritten signature in black ink that reads "Heather L. Galan".

Heather L. Galan, P.E.
Senior Civil Engineer

Enclosure

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PROJECT\CORRESPONDENCE\HOMEOWNER CORRESPONDENCE\PROPERTY OWNER LETTER 10-04-
11.DOCX